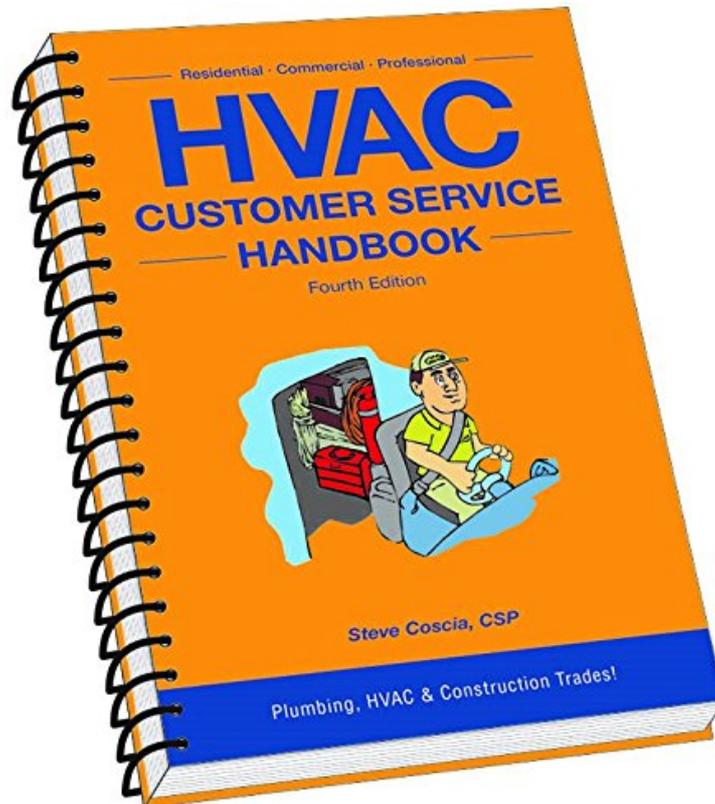


# HVAC Customer Service Handbook 4th Edition by Steve Coscia

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